



LEPELLE-NKUMPI LOCAL MUNICIPALITY

Postal Address
Private Bag X07
CHUENESPOORT
0745

www.lepelle-nkumpi.gov.za

Physical Address
170 BA Civic Centre
LEBOWAKGOMO, 0737
Tel : (+27)15 633 4500
Fax : (+27)15 633 6896

PUBLIC NOTICE TO CUSTOMERS DEBT RELIEF OFFER & INCENTIVES

The council of Lepelle-Nkumpi Local Municipality has approved the extension of the Debt Relief offer and incentives to assist the consumers to settle their municipal accounts. The program is as per resolution No 7.11.01/2023/2024 tabled in council on the 30th January 2024 and will be applicable until its revision.

The purpose of the offer and incentives is to relieve the customers from the debt burden as a result of the current economic hardship and to assist customers to be in good standing with their municipal accounts.

Residential and Business Customers will receive 50% discounts on immediate settlement of the rates and taxes account. Incentives for Government Departments will be as per submission to council for consideration. The 50% on water and sewer accounts is also applicable.

TERMS AND CONDITIONS

1. Customers are requested to visit municipal offices at the Civic Centre (Credit Control Unit) or alternatively call 015 633 4584/015 633 4637. All incentives related queries can also be forwarded to the incentives@lepelle-nkumpi.gov.za for the attention of the team.
2. Incentives are limited to billed accounts only; and does not include sundry services.
3. Customers who have already received discount cannot benefit again.


DIALE DS
ACTING MUNICIPAL MANAGER


DATE

MUNICIPAL CALL CENTRE NUMBER: 0800 222 011

"Motho ke motho ka batho"